FreshKampo No Longer Shipping Fresh Organic Strawberries Potentially Linked to May 28 FDA Notice

May 29, 2022 – FreshKampo takes food safety seriously, and the health and well-being of consumers are our priorities. Our hearts go out to all those affected by the Hepatitis A outbreak investigated by the U.S. Food & Drug Administration.

The fresh organic strawberries potentially affected are out-of-season and are no longer being shipped into the marketplace. The company is working with the U.S. Food & Drug Administration to gather information that will aid in its internal investigation to trace the product and determine where the problem may have occurred.

Consumers should follow the FDA’s recommendations - anyone who purchased the FreshKampo fresh organic strawberries between March 5 and April 25, 2022, froze them, and still has them in their possession should not consume them. During this timeframe, the label on the plastic clamshell of potentially affected fresh organic strawberries would have said “Distributed by Meridian Fruits.”

Finally, FreshKampo wants consumers to know that it will continue to work with health officials and supply chain partners to determine where a problem may have occurred along the supply chain and take necessary measures to prevent it from happening again.

We’ve provided answers to Frequently Asked Questions below. Consumers who have additional questions may call our customer service desk at 1-559-710-1008, M-F 8 am – 5 pm Pacific Time.

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Frequently Asked Questions (as of May 30, 2022)

Q. What happened?
On May 28, 2022, the FDA announced that “Consumers, restaurants, and retailers should not sell, serve, or eat any fresh organic strawberries branded as FreshKampo or HEB if purchased between March 5, 2022, and April 25, 2022. People who purchased the fresh strawberries and then froze those strawberries for later consumption should not eat them. They should be thrown away. Currently, the potentially affected product is past its shelf life. If you are unsure of what brand you purchased, when you purchased your strawberries, or where you purchased them from prior to freezing them, the strawberries should be thrown away.” The fresh organic strawberries in question were sold to retailers.

Q. Are the affected fresh organic strawberries still available for sale?
The fresh organic strawberries in question are no longer available for sale.

Q. Are other FreshKampo products affected?
No. No other FreshKampo products are included in the FDA notice.

Q. What should I do if I purchased the affected fresh organic strawberries and froze them?
If the affected fresh organic strawberries were purchased between March 5 and April 25 and then frozen for consumption later, do not eat them. Contact the company if you have the labeled, plastic clamshell or the purchase receipt.

It is important to note that commercially frozen strawberries sold in stores are not included in the FDA notice.

Q. What if I froze the affected fresh organic strawberries and ate them within the past two weeks?
If you ate the affected fresh organic strawberries purchased between March 5 and April 25 within the past two weeks and you
have not been vaccinated against hepatitis A, immediately consult with your healthcare professional to determine whether a post exposure prophylaxis is needed. Vaccination can prevent hepatitis A infection if given within 14 days of exposure.

Q. Did the fresh organic strawberries test positive for hepatitis A?
No. The fresh organic strawberries have not tested positive for hepatitis A. The health notice is based on epidemiological data, or food surveys from persons who became ill.